



BUILDING RELATIONSHIP VERSATILITY WORKSHOP

Build better business relationships and thrive at work!

Do you find business communication frustrating or baffling at times? Are misunderstandings common-place at work? Do you experience reduced productivity and low job satisfaction because of an inability to communicate effectively with certain people? If this sounds like you then *Building Relationship Versatility* is a great investment in your business future.

Building Relationship Versatility (BRV) offers an **easy** approach to understanding a range of identified 'social styles' – including your own. In addition, the workshop shows you how to *adjust* your personal style to achieve improved communications - at *all* levels and across all styles. We show you how greater relationship versatility will help you leave the stress of 'managing' people behind and get you back to the business of 'doing business!'.

Attending this course will give you:

- ✓ A better understanding of your own and other people's behavioural styles;
- ✓ The skills to reduce the frustration and stress brought on by poor communication inside and outside of the workplace;
- ✓ The ability to communicate more effectively and persuasively and 'get what you want and need' to get the job done;
- ✓ A greater ability to **diffuse conflict** in work situations.

Rave Reviews:

"Building Relationship Versatility was a fantastic course for me. I'm consciously using the skills now, putting everything into practice on a daily basis – and getting great results."

Paul Hudson, Assistant Coach, Collingwood Football Club

"A great workshop.... it opened my eyes to the importance of versatility and I'm already using these skills with great results back at work. I highly recommend this workshop."

Bridgette Bruce, Kimberly-Clark Australia

"...we gained some really useful skills that will make all the difference to team building and the effectiveness of relationships at work."

J Sutherland, Cochlear Limited

The Building Relationship Versatility workshop earns 12.5 PDU/contact hours from the **Project Management Institute**

WILSON LEARNING 

Workshop Details

Date

**Monday 12th & Tuesday 13th
November 2012**
8:30am – 5:00pm

Investment

\$1,425 + gst
Price incl. materials, toolkit, catering and **social styles and versatility online survey**.

Contact

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Company Overview

Think...engage...perform!

For over 40 years, Wilson Learning has provided soft-skills development to organisations worldwide.

We are passionate about improving performance through people – helping people develop the skills and find the satisfaction needed to do their jobs effectively and enthusiastically.

Our solutions include our Open Workshops; E-Learning offering and custom programs based on your specific needs.



